

## **COMFORTDELGRO INCREASES LEVEL OF PREPAREDNESS IN THE FACE OF CORONAVIRUS THREAT**

24 January 2020 – ComfortDelGro has raised its level of preparedness in response to the novel coronavirus pneumonia threat. Travel and personal hygiene advisories have been issued to all staff and cabbies, and the Group is ensuring that its stockpile of masks is ready for deployment should the need arise.

In Singapore, cabbies, bus captains, frontline and backend staff have all been reminded to be vigilant and to adopt good personal hygiene practices. For example, they have been encouraged to take precautionary measures such as cleaning and disinfecting their taxis more frequently and to wear a face mask if they have respiratory symptoms such as a cough or runny nose to protect those around them. If they feel unwell, they should see a doctor immediately.

They have also been advised to avoid all travel to Hubei Province and to exercise caution and pay attention to personal hygiene when travelling to the rest of China. Those who have travelled to China recently are to monitor their health closely for two weeks upon their return to Singapore. Should they feel unwell, they are to seek medical attention promptly and to also inform their doctors of their travel history.

ComfortDelGro Managing Director/Group CEO, Mr Yang Ban Seng, said: “Ever since SARS in 2003, we have made sure that we are always ready for any similar incident. As part of our business continuity plans, we have stockpiled masks and disinfectants to ensure that we are never caught unaware. We, of course, hope that we do not need to activate these plans but we will if we have to.”

ComfortDelGro will continue to ensure that its frontline troops are equipped to perform their duties safely. Surgical masks have now been placed at all ComfortDelGro fuel kiosks, workshops and general counters for distribution to cabbies. A stepped up cleaning and disinfecting schedule will also be activated as the situation develops.

“We are keenly aware of the need to be vigilant. All staff and cabbies have been notified and we will continue to keep them informed of developments as they unfold,” said Mr Yang.

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### **Background**

ComfortDelGro is one of the world’s largest land transport companies with a total fleet size of over 41,600 buses, taxis and rental vehicles. We also run 83km of light and heavy rail networks in Singapore. Our global operations span seven countries – Singapore, Australia, China, the United Kingdom, Ireland, Vietnam and Malaysia.