

COMFORTDELGRO IN PARTNERSHIP WITH RATP DEV AND ALSTOM **WINS PARIS RAIL TENDER**

18 July 2023 – ComfortDelGro Corporation Limited (ComfortDelGro) through its subsidiary, ComfortDelGro Transit (CDGT), has been awarded a contract to operate rail services in Paris, France’s capital city. This marks the Group’s first foray into France’s rail operations market and is a first by a Singapore company. This comes less than two years after ComfortDelGro won the contract to operate rail services in Auckland, New Zealand, representing its first overseas rail operations.

The award to ORA by Île-de-France Mobilités (IdFM), the transport authority in the region, was announced today in Paris, France. ORA is an international consortium comprising ComfortDelGro and two French companies, RATP Dev and Alstom, bringing together 88 years of combined international experience in rail operations and maintenance. RATP Dev is a global operator of urban and inter-urban transport systems, and an expert in the operation and maintenance of automated metros while Alstom is a pioneer in sustainable and intelligent mobility solutions and a leader in predictive maintenance. ComfortDelGro is contributing its best practices in delivering a positive passenger experience.

The contract, which is for an initial term of six years with the opportunity for further extension to nine years, is for the South sector of Line 15 – a new automated line under the ambitious 200-km Grand Paris Express (GPE) greenfield metro programme in the Greater Paris region, France. ORA will operate and maintain metro services across 16 stations, passing through 22 cities, over 33 kilometres. With an expected daily ridership of 390,000, it will be the first of the GPE projects to commence passenger service by the end of 2025.

ComfortDelGro Managing Director and Group CEO, Mr Cheng Siak Kian, said: “At ComfortDelGro, one of our key strengths lies in providing a delightful and inclusive commuting experience for our customers. We are therefore pleased to contribute our expertise in partnership with RATP Dev and Alstom to deliver a safe, reliable and caring commuting experience to the residents of the Île-de-France region.

“We, through our subsidiary, SBS Transit, are also collaborating with RATP Dev to bid for the upcoming Jurong Region Line and the Cross Island Line in Singapore. Leveraging RATP Dev’s international expertise, we will, for instance, jointly create localised solutions where the transfer of technology and competencies will further strengthen our rail reliability and promote local rail engineering capabilities. We are excited by the opportunity to elevate our world-class metro services to the next level through this partnership,” added Mr Cheng.

Ms Hiba Farès, CEO of RATP Dev, said: “This extension of a historic public transit network will transform the daily lives of millions of residents in the inner and outer suburbs of Paris, and contribute to the efficient interconnection of several districts in the region. Alongside our partners, we will put RATP Dev’s recognized expertise in the operation of automated metros at the service of Île-de-France Mobilités and the people of the Greater Paris region, providing a travel experience focused on service quality.”

Echoing confidence, Mr Jean-Baptiste Eyméoud, Président of Alstom France, said: “This contract marks a new collaboration with the RATP group and we are delighted to be joining forces with RATP Dev and ComfortDelGro for this project. Alstom is proud to have the opportunity to bring to line 15 its latest innovations in digital and predictive maintenance, already deployed in Sydney, Dubai and Montreal. Combined with Alstom’s international expertise in automated metros and transport system maintenance, they will guarantee passengers a reliable and efficient service.”

On ComfortDelGro’s active foray into the international rail scene, the Group’s Chairman, Mr Mark Greaves, said: “This is part of our longer-term strategy to grow beyond our traditional core taxi and bus businesses. We see the rail business as a new significant contributor

which is why we are focussed on growing this business and have been adding experts in rail tendering and operations under our wholly-owned subsidiary, ComfortDelGro Transit Pte Ltd. These include new heads of rail operations, maintenance and customer experience.”

This latest win brings the international rail network operated by the Group to 210 km, an increase of 16% over its current 177 km in Singapore and Auckland, New Zealand. It is also participating in a rail tender in Stockholm, Sweden, in partnership with Go-Ahead Nordic.

Background

About ComfortDelGro Corporation Limited

ComfortDelGro is one of the world’s largest land transport companies with a total fleet size of about 34,000 buses, taxis, and rental vehicles. We also run 177km of light and heavy rail networks in Singapore and New Zealand. Our global operations span seven countries – Singapore, Australia, the United Kingdom, New Zealand, China, Ireland and Malaysia

About RATP Dev

Founded in 2002, RATP Dev operates and maintains urban transportation systems in 15 countries on five continents (France, the United Kingdom, Italy, Switzerland, Belgium, Serbia, Algeria, Morocco, Egypt, South Africa, Saudi Arabia, Qatar, the Hong Kong SAR of China, the Philippines, Australia, and the United States of America). Day after day, RATP Dev demonstrates its extensive and renowned expertise by offering mobility services across the entire transportation spectrum, ranging from rail, regional express rail, tramway, bus to water bus, cable car, and sightseeing tour bus. RATP Dev draws on the technical expertise and experience of the RATP group, the leader in driverless mobility, tramway services, and operator of the Paris multimodal network, one of the largest transportation networks in the world, to develop its activities in France and internationally.

About Alstom

Alstom commits to contribute to a low carbon future by developing and promoting innovative and sustainable transportation solutions that people enjoy riding. From high-speed trains, metros, monorails, trams, to turnkey systems, services, infrastructure, signalling and digital mobility, Alstom offers its diverse customers the broadest portfolio in the industry. With its presence in 63 countries and a talent base of over 80,000 people from 175 nationalities, the company focuses its design, innovation, and project management skills to where mobility solutions are needed most. Listed in France, Alstom generated revenues of €16.5 billion for the fiscal year ending on 31 March 2023.

The Group employs some 12,000 people in France, who are the custodians of know-how designed to serve both French and international customers. Approximately 30,000 jobs are generated in France by its 4,500 French suppliers.

For more information, please visit www.alstom.com.

About Grand Paris Express and Line 15

The Grand Paris Express is an ambitious project to extend the Paris region's public transport network with over 200 kilometres of new metro lines. The central link in the Grand Paris Express project, when completed in 2031, Line 15 will form a 75 km circular line around Paris, linking 45 municipalities and carrying 1.5 million passengers every day. The GPE's flagship line, with its extensive route and expected passenger numbers, will improve access to jobs, universities, and major sports and cultural venues in the Greater Paris region. The ORA Consortium will support the entry into service of the first section, Line 15 South. It will link Pont de Sèvres to Noisy-Champs in less than 40 minutes, while promoting interconnectedness with other modes of transportation and connections with other lines.
