

COMFORTDELGRO WINS SECOND MULTI-MILLION DOLLAR ELECTRIC BUS SHUTTLE TENDER – SOLIDIFIES LEADERSHIP POSITION

14 February 2022 – ComfortDelGro Corporation Limited, through its wholly-owned private bus company, ComfortDelGro Bus Pte Ltd, has won a second tender, this time with the Nanyang Technological University (NTU) Singapore, to operate its bus shuttle services on campus with a fleet of about 20 electric buses. This win has further cemented ComfortDelGro Bus' position as the largest private electric bus operator in Singapore.

This is the first time that ComfortDelGro Bus will be operating the bus shuttle services at NTU. The multi-year contract, valued at close to S\$20 million, will commence in September 2022. The buses will serve four routes within the NTU campus, starting from 7:30am to 11pm daily, including public holidays.

Apart from operating the shuttle bus services, ComfortDelGro Bus will also be setting up a command centre on campus to oversee operations. It will deploy its very own Transport Management System that comes with an array of digital tools to enhance operational effectiveness and improve commuting experience. These include a ridership counter to monitor passenger occupancy rate, a built-in GPS system to track bus location, and also closed circuit televisions (CCTVs) on the buses to manage incident reporting. Data collected from these tools will be consolidated into the Fleet Management System, where commuters can get real-time location of buses, arrival times as well as passenger occupancy rate via the Commuter App, and where bus schedules can be monitored and optimised.

The NTU tender win comes three months after ComfortDelGro Bus won the tender to operate the largest electrified private bus fleet at the National University of Singapore. It is in line with its electrification plan as ComfortDelGro Bus aims to electrify 20% of its private bus fleet by 2025 and its entire fleet of buses to electric buses by 2030.

Said Mr Stephen Chow, CEO of ComfortDelGro Bus: “We are excited and grateful that NTU has given us the vote of confidence to operate their shuttle services. We now operate shuttle services for two of the largest tertiary institutions in Singapore and it is truly an honour. Both fleets will be fully electric and we intend to roll out state-of-the-art fleet management and user-friendly interfaces for the comfort and convenience of students and teachers at both campuses.”

Ms Tan Aik Na, Senior Vice President (Administration), NTU Singapore, said: “Switching to electric buses for our campus shuttle service offers a greener way to travel for our community and is a reflection of the university’s commitment to decarbonisation and sustainable development under the NTU Sustainability Manifesto. Under our sustainability plan launched in October last year, NTU strives to achieve carbon neutrality, along with a 50 per cent reduction in carbon emissions, by 2035. The use of technology to improve bus operations is also aligned with the NTU Smart Campus vision, where our students and staff benefit from a safer and more reliable commuting experience.”

The NTU award is the latest in a series of advances that the ComfortDelGro Group has made in the field of electrification. In January 2022, the Group pledged to roll out up to 1,000 full electric taxis in Singapore by 2023. Its joint venture company – ComfortDelGro ENGIE Pte Ltd – has also commenced installation of its first batch of electric vehicle (EV) charging points at three housing estate car parks in Jurong West, as well as at the Urban Redevelopment Authority Centre.

Globally, the Group’s London bus subsidiary, Metroline, operates not just electric buses but also hydrogen buses. It is also the operational partner for Transport for London’s (TfL) hydrogen fuel cell vehicles project. In January 2022, it launched its first electric bus outside of London, at Hertfordshire, taking it a step closer to achieving a full clean energy fleet.

In Melbourne, Australia, its subsidiary, CDC Victoria, has taken delivery of 45 out of 50 petrol-electric buses, making it the largest hybrid bus operator in the city. In China, where it operates taxis in eight of nine cities, the Group had, in 2021, added a total of 2,200 EVs

in Shanghai, Nanjing and Suzhou, bringing the total of Compressed Natural Gas-driven vehicles and EVs to more than 5,240 out of its combined fleet of 8,770 taxis in the country.

Mr Jackson Chia, CEO of the Private Mobility Group and ComfortDelGro Taxi said: “We have been closely monitoring the evolution and advancement of EV technology and vehicles. The electrification and digitalisation of bus services at NTU is one of the ways in which we are accelerating our sustainability efforts. We are now looking into providing the much needed infrastructure to accelerate the full electrification of our taxi and bus fleets by 2030.”

Background

About ComfortDelGro

ComfortDelGro is one of the world’s largest land transport companies with a total fleet size of about 40,000 buses, taxis and rental vehicles. We also run 177km of light and heavy rail networks in Singapore and New Zealand. Our global operations span seven countries – Singapore, Australia, the United Kingdom, New Zealand, China, Ireland and Malaysia.

For three years in a row, from 2019 to 2021, ComfortDelGro Corporation Limited was included in the Dow Jones Sustainability Index Asia Pacific (DJSI Asia Pacific), cementing its position as one of the world's leading companies for sustainability. It is one of four Singapore companies and the only local transport company to have been included in the regional index, the undisputed gold standard in sustainability benchmarking.